

SCHOOL DISTRICT OF CHELTENHAM TOWNSHIP

SECTION: PUPILS

TITLE: STUDENT COMPLAINT
PROCESS

ADOPTED: 2nd READING MAY 10, 2016

REVISED:

219. STUDENT COMPLAINT PROCESS	
1. Purpose	The Board recognizes that students have the right to request redress of complaints. In addition, the Board believes that the inculcation of respect for established procedures is an important part of the educational process. Accordingly, individual and group complaints shall be recognized, and appropriate appeal procedures shall be provided.
2. Definition	For purposes of this policy, a student complaint shall be one that arises from actions that directly affect the student's participation in an approved educational program and arises from a violation or misapplication of written Board Policy. This policy applies to complaints about school programs and activities including extracurricular activities.
3. Authority	The Board and its employees will recognize the complaints of students, provided that such complaints are submitted according to the guidelines established by Board policy.
4. Guidelines	The Superintendent will prepare written procedures for prompt and satisfactory resolution of any complaint arising from a purported violation or misapplication of District policies as they pertain to students.